

Home Care Package Pricing Schedule

1 September 2021



For more than 115 years, Silver Chain has enabled thousands of Western Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

Service	Duration	Weekday (6am-6pm)	Weeknight (6pm-6am)	Saturday	Sunday	Public holiday
Personal Care, Social Support, Respite	30 mins [#]	\$38.75	\$54.45	\$69.15	\$78.55	\$92.20
	1 hour	\$74.40	\$88.00	\$107.90	\$123.60	\$145.60
Domestic Assistance	1 hour	\$68.10	*	*	*	*
Nursing	30 mins [#]	\$75.40	\$85.90	\$90.10	\$101.60	\$113.15
	1 hour	\$119.40	\$126.75	\$149.80	\$179.15	\$226.30
Allied Health - Professional	1 hour	\$168.65	*	*	*	*
Allied Health - Therapy Assistant	1 hour	\$100.55	*	*	*	*
Group Social Outing	1 hour	\$36.65	*	*	*	*
Social Centre Visit	Per visit	\$89.05	*	\$125.70	\$125.70	*
Light Gardening		please contact us for a quote				

[#] The minimum service charge is 30 minutes, and will be billed in 15 minute blocks thereafter. Visits less than 60 minutes will be charged at the quoted 30 minute rate.

* We do not generally provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote. Additional services purchased on top of the value of your package will be charged at the rates listed above.

Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

External providers

We will engage external service and equipment providers on your behalf for a 10% processing fee. This ensures safety and quality monitoring.

Travel costs

We do not charge a travel cost to come out to your home, or for travel completed within your visit.

Other fees and charges

		Level 1	Level 2	Level 3	Level 4
Care Management (managed by Silver Chain)	Per day	\$3.80	\$6.60	\$14.30	\$21.70
Care Management (self-managed)	Per day	\$2.50	\$3.65	\$6.55	\$8.65
Package Management	Per day	\$2.50	\$4.35	\$9.50	\$14.40
Exit Fee		\$0	\$0	\$0	\$0
Setup Fee		\$0	\$0	\$0	\$0