

Home Care Package

Price List

Victoria

1 February 2023

For more than 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

This schedule provides information on the price for common services you can access through a Home Care Package. The costs will be dedicated from your overall package budget. There are many other services you can access through a Home Care package that are not listed below. This may include home maintenance, aids or equipment which form part of your Care Plan. For more information, please contact us on 1300 650 803.

Care Management

Care Management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care plan. Every Home Care Package, including those being self-managed will require some level of care management.

Care Management is a mandatory service for everyone on a Home Care package. It includes:

- Silverchain’s own and ongoing assessment of your needs, goals and preferences
- Reviewing your Home Care Agreement and Care Plan
- Ensuring care and services are aligned with other supports
- Partnering with you and your representative about your care provision
- Ensuring that care and services are culturally safe
- Identifying and addressing risks to your safety, health and well-being

Care Management Fees	Duration	Level 1	Level 2	Level 3	Level 4
Managed by Silverchain	Per Fortnight	\$67	\$118	\$256	\$389
Managed by You	Per Fortnight	\$35	\$65	\$140	\$195

Exit Fees

No exit fees are applied

Package Management

Package Management covers the cost of activities that Silverchain is required to undertake to ensure the smooth delivery and management of a Home Care package, such as:

- Establish and manage home care budgets
- Prepare invoices and monthly statements, submit claims to Services Australia, complete financial reporting
- Coordinate services and organise third party services
- Arrange equipment (such as mobility aids) and allowable home modifications (such as bath rails)
- Maintain and update income tested care fee and basic daily fee payments
- Ensure staff are suitable (such as police checks, immunisation checks and ongoing education)
- Conduct quality improvement, compliance and assurance activities

Package Management Fees	Duration	Level 1	Level 2	Level 3	Level 4
Package Management	Per Fortnight	\$50	\$87	\$190	\$286

Common Services

Services	Duration	Weekday 6am-8pm	Weeknight 8pm-6am	Saturday	Sunday	Public Holiday
Domestic Assistance	1 hour	\$65	\$70	\$86	\$108	\$129
Personal Care, In-Home Respite, Social Support	30 mins#	\$38	\$46	\$57	\$71	\$85
	1 hour	\$65	\$70	\$86	\$108	\$129
Light Gardening	1 hour	\$75	*	*	*	*
Nursing	1 hour	\$115	\$124	\$149	\$166	\$216
Allied Health	1 hour	\$130	*	*	*	*
Social Support – Group	Per session	\$128	*	*	*	*
Travel during your service		\$1.45	*	*	*	*

The minimum service charge is indicated in the table above and will be billed in 15 minute blocks thereafter.

* We do not generally provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

Cancellation Policy

We understand plans change. If you need to cancel your service, please give us 24 hours' notice. Otherwise a full service cancellation charge may apply

External Providers

We will engage external providers on your behalf if required and where the external provider meets our standards. We will discuss, confirm the cost for the services and equipment and confirm your approval prior to purchase or delivery.

Contact us

For enquiries: 1300 650 803 | hcp.vic@silverchain.org.au