

# Your CHSP Contribution Fee Schedule



QLD, NSW, ACT, VIC, SA – 1 July 2025

Schedule 4

For over 130 years, Silverchain has been trusted to provide generations of Australians with the Best Care at home.

We are one of Australia's few not for profit in home care specialists, who provide a large range of services, from a little help at home to more complex health care.

This fee schedule outlines the financial contribution you will need to pay towards the cost of your in home aged care services provided under the Commonwealth Home Support Program (CHSP).

## Our aged care services

Everyday living supports	Unit of service	Your contribution
Domestic Assistance	Per hour	\$20.40
Homes Maintenance and Repairs	Per hour	\$18.00
Garden Maintenance	Per hour	\$18.00
Meals	Per main	\$9.00
Meals	Per 2 course	\$11.00
Meals	Per 3 course	\$14.00

Independence supports	Unit of service	Your contribution
Personal Care	Per hour	\$16.80
Respite Support	Per hour	\$13.00
Social Support: Individual	Per hour	\$11.00
Social Support: Group***	Per episode	\$13.00
Transport: Specific Program*	Per hour, plus >20km per km rate	\$10.00
Transport: Non Transport Specific Program**	Per km for >20km	\$1.50
Home Modifications		Call for a quote

Clinical supports	Unit of service	Your contribution
Allied Health and Therapy Services	Per hour	\$12.00
Nursing Care	Per hour	\$11.00

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From 1 July 2025

**Transport: Specific Program\*** - This program offers pick up and drop off transport to help clients stay connected with their community. It supports travel to activities like community groups, medical appointments, and other important outings. Please note: the service includes transport only and does not involve staying with or accompanying the client during appointments.

**Transport: Non Transport Specific Program\*\*** - Some programs like Social Support: Individual and Respite include transport as part of the service. Program availability varies by state. To confirm whether a particular program is offered in your area, please contact us.

**Social Support: Group\*\*\*** - This program offers community outings and centre-based outings. Purchasing meal &/or entry fees at client's expense.

**Note:** Program availability varies by state. To confirm whether a particular program is offered in your area, please contact us.

## Our service cancellation policy

We understand plans change, if you need to cancel your scheduled service, please give us at least 48 hours' notice. If you do not let us know of any changes unless it's an emergency, you may be charged a cancellation fee up to the value of your contribution amount. For more information, refer to the Cancellation Policy on our website.

## Financial hardship policy

We will always ensure you receive the highest quality of care, regardless of your ability to pay. If you are under financial hardship, you may apply to Silverchain for a waiver or reduction of your contribution fees.



### For further information

If you have any questions, please contact us during business hours on:

- 1300 650 803