

Home Care Package Price List



For Western Australia 31 May 2022

For nearly 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

Service	Duration	Weekday (6am-6pm)	Weeknight (6pm-6am)	Saturday	Sunday	Public holiday
Personal care, social support, respite	30 mins [#]	\$38.75	\$54.45	\$69.15	\$78.55	\$92.20
	1 hour	\$74.40	\$88.00	\$107.90	\$123.60	\$145.60
Domestic assistance	1 hour	\$68.10	*	*	*	*
Nursing	30 mins [#]	\$75.40	\$85.90	\$90.10	\$101.60	\$113.15
	1 hour	\$119.40	\$126.75	\$149.80	\$179.15	\$226.30
Allied health - Professional	1 hour	\$168.65	*	*	*	*
Allied health - Therapy Assistant	1 hour	\$100.55	*	*	*	*
Group social outing	1 hour	\$36.65	*	*	*	*
Social centre visit	Per visit	\$89.00	*	\$125.70	\$125.70	*
Light gardening	Please contact us for a quote					

[#] The minimum service charge is 30 minutes, and will be billed in 15 minute blocks thereafter. Visits less than 60 minutes will be charged at the quoted 30 minute rate.

* We do not generally provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

Additional services purchased on top of the value of your package will be charged at the rates listed above.

Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

External providers

We will engage external service and equipment providers on your behalf for a 10% processing fee (to a maximum of \$100 per supplier invoice). This ensures safety and quality oversight.

Travel costs

You won't be charged for our staff to travel to your home or for travel that occurs during your support visits.

Other fees and charges	Frequency	Level 1	Level 2	Level 3	Level 4
Care management (managed by Silverchain)	Per day	\$3.80	\$6.60	\$14.30	\$21.70
Care management (self-managed)	Per day	\$2.50	\$3.65	\$6.55	\$8.65
Package management	Per day	\$2.50	\$4.35	\$9.50	\$14.40
Exit fee or Setup fee		\$0	\$0	\$0	\$0

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