

Aged Community Care Private Services



Price List

For Western Australia 1 January 2023

For nearly 130 years, Silverchain has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

Service	Weekday (6am-6pm)	Weeknight (6pm-6am)	Saturday	Sunday	Public holiday
Personal care	\$76.45	\$90.21	\$110.85	\$126.91	\$149.85
Domestic assistance	\$71.50	\$84.37	\$103.68	\$118.69	\$140.14
Social support	\$76.45	\$90.21	\$110.85	\$126.91	\$149.85
Allied health - Professional	\$168.65	*	*	*	*
Allied health - Therapy Assistant	\$100.55	*	*	*	*
Respite	\$76.45	\$90.21	\$110.85	\$126.91	\$149.06
Group social support - Day Centre	\$86.87	\$122.64	\$122.64	\$122.64	\$122.64
Group social support - Day Centre transport (each way)	\$23.00	\$32.46	\$32.46	\$32.46	\$32.46
Care coordination	\$91.28	\$107.71*	\$132.35*	\$151.52*	\$178.90*
Meal preparation support	\$76.45	\$90.21	\$110.85	\$126.91	\$149.85
Nursing	Please contact us on 1300 650 803 to discuss your needs.				

Please note:

- Prices exclude GST and are effective from 1 December 2022.
- After hours support for services marked with a * are subject to availability.
- Rates are subject to change without notice.

Cancellation policy

We understand plans change. If you need to cancel your service, please give us at least 24 hours notice, otherwise a cancellation charge may apply.

Travel costs

We do not charge a travel cost to come out to your home.

Billing conditions

Goods and Services Tax (GST)

Goods and Services Tax (GST) will be charged as per the GST Act (1999).

Minimum billing

All rates quoted are hourly, with a minimum service charge of 30 minutes and which are billed in 15 minute increments.

These conditions apply to all services excluding our Group Social Support Day Centre service, which bills per day, and our Transport service (to appointments and our Day Centre), which bills per trip.

Evening rates and public holidays

- Evening rates apply to any services that commence between 6:00pm and 6:00am.
- Public holiday rates apply to any service that commences between 6:00pm on the day prior to the public holiday and 6:00am the day after the public holiday.

Public holidays

- Australia Day
- Easter Monday
- Labour Day
- Good Friday
- ANZAC Day
- Christmas Day
- Easter Saturday
- Western Australia Day
- Boxing Day
- Easter Sunday
- King's Birthday
- New Year's Day

Note: There may be additional gazetted public holidays not included in the schedule which will be charged at the public holiday rate.

For further information

If any form of reporting is required, an additional fee would apply.

Please contact our Customer Centre on 1300 650 803 who will arrange for a member of our care delivery team to contact you and discuss services.

