

About Silverchain

Silverchain is one of Australia's leading in home care specialists, providing health and aged care services to more than 140,000 clients a year.

We have been trusted by Australians to deliver care that is differentiated by quality and safety for 130 years.

Our services include complex and acute nursing; hospital in the home; specialist community palliative care; support to live independently and wellbeing services; allied health services; digital enabled care and remote monitoring; and chronic and complex disease management.

Our ambition is to create a better home care system for everyone.

This service is proudly supported by:



Assistance to access information



To access the Translating and Interpreting Service call 131 450.

The National Relay Service (NRS) can help you if you are deaf or hard of hearing. Visit accesshub.gov.au/about-the-nrs

Contact us

Silverchain

Enquiries: 1300 650 803

info@silverchain.org.au

[silverchain.org.au](https://www.silverchain.org.au)



Silverchain uses recycled, carbon neutral and chlorine free, responsibly sourced paper for our publications.

Primary Care at Home



If you need a hand to access the care you need, our team can help.

At Silverchain we provide a free program called Primary Care at Home (PCAH) to help people in Perth access health information and services.

If you need support to connect with a General Practitioner (GP), we can help you get the care you need to look after yourself. This helps you stay healthy and avoid going to hospital.

How we provide our service

At the start of the service, a nurse will come to visit you wherever you feel comfortable. This could be in a safe place, your home, hostel, or at a community organisation.

Your nurse will talk to you about what support you need. They can also help you with a range of tasks, including:

- finding a doctor and supporting you at your appointments
- doing a health check up
- explaining medical language and test results
- understanding and managing your medication.

We can also work with you to manage your health while waiting for services to be available.

Our team can support you for as long as you need. Your nurse will work with the other services that you're receiving to make sure you're getting the right support.



How to access the service

This service is funded by the WA Primary Health Alliance (WAPHA) and is free for eligible clients.

To be eligible, you need to:

- be aged 18 and over and live in Perth from Two Rocks to Pinjarra
- have a chronic or suspected chronic condition
- be in need of support to connect with a GP or the health care you need.

You will need a referral from a community organisation to access this service.

Your community organisation can contact us on **1300 300 122** and ask to speak to our PCAH team to organise a referral.

If you're interested in this service you can speak to your community organisation about a referral.

For more information about PCAH, contact us via:



• **1300 650 803**

• pcah@silverchain.org.au