

# Home Care Package Price List



South Australia as of 1 September 2024

For over 130 years, RDNS Silverchain has enabled thousands of Australians to live independently in their own homes.

From a little help at home with everyday tasks to ongoing complex care, we have skilled people on hand to look after you at every stage of your journey.

This Price List provides information on the services we provide that you can access and the fees and charges that apply to your Home Care Package (HCP). These costs will be deducted from your overall package budget.

## Care Management

Care management is an important service that includes coordinating care and services that help you deliver on the goals you identified in your Care Plan.

Every package requires some level of care management. It is a mandatory service for everyone with a HCP.

Care management	Duration	Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$70	\$128	\$261	\$388

## Common services

Service	Duration	Standard hours Weekdays 7.00am to 6.00pm	Non-standard hours Weeknights 6.00pm to 11.00pm	Saturday	Sunday	Public holiday
Personal Care	30 mins	\$53.50	\$59.50	\$80.50	\$93	\$134
	1 hour	\$90	\$100	\$135	\$158	\$225
Nursing	30 mins	\$102.50	\$115.50	\$154	\$180.50	\$257
	1 hour	\$170	\$191	\$255	\$298	\$425
Domestic Assistance*	1 hour	\$90				
Light Gardening*	1 hour	\$90				
In-home Respite	30 mins	\$53.50	\$59.50	\$80.50	\$93	\$134
	1 hour	\$90	\$100	\$135	\$158	\$225

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## Other services

Service	Duration	Standard hours Weekdays 7.00am to 6.00pm	Non-standard hours Weeknights 6.00pm to 11.00pm	Saturday	Sunday	Public holiday
Social Support	30 mins	\$53.50	\$59.50	\$80.50	\$93	\$134
	1 hour	\$90	\$100	\$135	\$158	\$225
Allied Health Occupational therapy, social work, physiotherapy, speech pathology, dietetics, and podiatry*	30 mins	\$133				
	1 hour	\$190				
Palliative Care	30 mins	\$132.50	\$148.50	\$199	\$232	\$331.50
	1 hour	\$191	\$214	\$286	\$334	\$477

The minimum charge is 30 minutes, and will be billed in 15 minute increments thereafter.

If your scheduled visit exceeds the allocated time, you may be charged for the additional time. We will discuss and agree these costs with you.

\*If you require these services outside of standard hours or outside of weekdays, please contact us for a quote.

## Other costs

	Duration	Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$48	\$84	\$182	\$278
Staff travel costs to visit you	Per km	\$0			
Staff travel costs during your service	Per km	\$1.10			
Setup and exit fees		\$0			

## Basic Daily Fee

We do not charge a Basic Daily Fee unless otherwise agreed with you in your Home Care Package Agreement.

	Duration	Level 1	Level 2	Level 3	Level 4
Basic Daily Fee paid by you	Per fortnight	\$0	\$0	\$0	\$0

### Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

### External providers

We may engage external providers on your behalf if required, provided they meet our standards. We will discuss and agree the cost for these services or equipment where they vary from our Price List.

### Other costs

You may be charged for costs incurred by Silverchain such as parking fees. We will discuss and agree these costs with you.