

# Home Care Package Price List



As at 1 January 2023

For nearly 130 years, RDNS Silverchain has enabled thousands of Australians to live independently in their own homes. From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

Service	Duration	Weekday (7.00am to 6.00pm)	Weeknight (6.00pm to 11.00am)	Saturday	Sunday	Public holiday
Personal care, social support, respite <sup>#</sup>	1 hour	\$64	\$87	\$97	\$107	\$129
Medication support (Care Worker)	Per service	\$28	\$32	\$35	\$40	\$56
Nursing	15 mins	\$54	\$62	\$67	\$75	\$97
	30 mins	\$76	\$88	\$95	\$107	\$138
	1 hour	\$122	\$141	\$153	\$171	\$221
Palliative nursing	30 mins	\$85	\$98	\$108	\$120	\$170
	1 hour	\$129	\$149	\$164	\$183	\$258
Domestic assistance	1 hour	\$54	*	*	*	*
Light gardening	1 hour	\$50-\$100	*	*	*	*

# The minimum service charge is 30 minutes (except nursing which is 15 minutes), and will be billed in 15 minute blocks thereafter.

\* We typically don't provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

Additional services purchased on top of the value of your package will be charged at the rates listed above.

## Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

## External providers

We will engage external providers on your behalf if required, provided they meet our standards. We will discuss and agree the cost for these services or equipment where they vary from our price list.

## Other costs

You may be charged for costs incurred by RDNS in the delivery of your service, such as parking fees or travel by a contractor.

Other fees and charges	Duration	Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$34	\$60	\$131	\$199
Care management (managed by RDNS Silverchain)	Per fortnight	\$52	\$91	\$197	\$299
Setup fee and exit fee		\$0	\$0	\$0	\$0

## Allied Health Services

RDNS Silverchain provides allied health and therapy services to help restore, improve or maintain your independence and wellbeing. Depending on your needs, we offer allied health and therapy services individually or in a combination. Our aim is to provide practical advice and assistance to help you live as independently as possible in your own home and community.

Service	Initial assessment* Prices exclude GST Monday to Friday, 8.00am to 5.00pm	Subsequent visit Prices exclude GST Monday to Friday, 8.00am to 5.00pm
Occupational therapy	\$272	\$136 per hour <sup>#</sup>
Social Work	\$272	
Physiotherapy	\$204	
Speech Pathology	\$204	
Dietetics	\$204	
Podiatry	\$142	\$74 per visit

\* Service charge includes preparation, travel to your home, in-home service delivery and out-of-home follow up. Follow up includes documenting the results from the assessment, ordering any equipment or home modifications and preparing an exercise program or service plan as required. Additional time and charges may be negotiated depending on the complexity of the service request.

# The minimum service charge is 30 minutes and will be billed in 15 minute blocks thereafter. Time includes both in-home service delivery and out-of-home follow up.

### Allied health out of hours services

Services outside Monday to Friday, 8.00am to 5.00pm are subject to availability and a surcharge applies.