Home Care Package Price List



As at 1 August 2023

For nearly 130 years, RDNS Silverchain has enabled thousands of Australians to live independently in their own homes.

From essential services to caring for more complex conditions, we have skilled people on hand to look after you at every stage of your journey.

This Price List provides information on the common services you can access and the fees and charges that apply to your Home Care Package (HCP). These costs will be deducted from your overall package budget.

The minimum service charge for all services we offer is 30 minutes and will be billed in 15 minute blocks thereafter.

Common services

Services	Duration	Weekday (7.00am to 6.00pm)	Weeknight (6.00pm to 11.00pm)	Saturday	Sunday	Public holiday
Personal care, social support, in-home respite	30 mins	\$51	\$57	\$77	\$89	\$128
	1 hour	\$86	\$96	\$129	\$151	\$215
Nursing	30 mins	\$98	\$110	\$147	\$172	\$245
	1 hour	\$164	\$184	\$246	\$287	\$410
Palliative nursing	30 mins	\$128	\$143	\$192	\$224	\$320
	1 hour	\$184	\$206	\$276	\$322	\$460
Allied health (occupational therapy, social work, physiotherapy, speech pathology, dietetics, podiatry)	1 hour	\$182#	*	*	*	*
Light gardening	1 hour	\$86	*	*	*	*
Domestic assistance	1 hour	\$86	*	*	*	*

The service charge applies to in-home, clinic, virtual care services and out-of-home documentation, which includes recording the results from the visit. If your scheduled visit exceeds the allocated time or additional services are provided, you may be charged for the additional time, service, consumables and other incurred costs such as travel during your service and parking fees. This will be discussed with you.

^{*} We typically don't provide these services outside of weekdays. If you require these services outside of weekdays, please contact us for a quote.

[#] We will discuss and agree the cost of allied health services delivered by an external provider where they vary from our price list.

Home Care Package

Price List

Care and package management

Care management is an important service that includes regularly assessing your needs, goals and preferences. Package management is a service that supports the delivery of a Home Care Package including the coordination of services, and establishing and managing budgets.

Fee	Duration	Level 1	Level 2	Level 3	Level 4
Care management	Per fortnight	\$67.06	\$123.06	\$250.04	\$372.12
Package management	Per fortnight	\$46.06	\$80.08	\$175.00	\$267.12
Setup fee and exit fee		\$0	\$0	\$0	\$0

Cancellation policy

We understand plans change. If you need to cancel your service, please give us 24 hours notice. Otherwise a cancellation charge may apply.

External providers

We will engage external providers on your behalf if required and discuss any additional costs associated with you.